



TRIAL SERVICES

Trials with **Brides By Rose** are held at Rose's home studio in Essex (RM2). A request may be made for a mobile trial service to be provided. Please see "**TRAVEL**" for more information.

Once your trial services have been mutually agreed, **Brides By Rose** will provide you with your trial services quotation.

Trials take place on **weekdays**, Monday – Thursday. Limited weekend trials may be available. Should your trial take place on either a Friday, Saturday or Sunday, a surcharge of **£150** will apply.

It is advised that a trial is booked with **Brides By Rose** no later than 12 weeks before your wedding.

The recommended time to allow for trial services with **Brides By Rose** is 2-4 hours.

Trials are limited to a maximum of 4 services in any singular sitting, i.e. Bride + 3 Maids/Mums.

Full trial payment must be made at least **7 days** prior to your trial date.

Brides By Rose reserves the right to cancel any trial booking where you have failed to make payment in full at least 7 days prior to your trial date.

For changes to trial services see "**CHANGES TO SERVICES**" below.

PAYMENT

Payments should be made to **Brides By Rose** by way of bank transfer and from a UK bank account.

Payment of the trial service costs confirms client agreement to the full terms and conditions of the trial services to be provided by **Brides By Rose**.

TRAVEL

Should you choose to hold your trial in the comfort of your own home, **Brides By Rose** can provide a mobile service whereby an additional **£25 call-out fee** applies per trial booking.

CANCELLATION OF SERVICES

In the event that you cancel outright your trial services within 7 days of your trial date, **Brides By Rose** will reserve the right to retain in full **50%** of the quoted trial price.

Please note that any cancellation of services must be communicated in writing (electronically or otherwise) to **Brides By Rose**.

In the unlikely event that **Brides By Rose** is unable to attend/carry out trial bookings on the agreed trial date, an alternative trial date will be offered and any monies paid will be carried over.

CLIENT RESPONSIBILITY

It is the client's responsibility to inform **Brides By Rose** of any allergies or skin sensitivities that they, or any bridal party member, may have and/or if they may be affected by the use of certain products or tools.

Brides By Rose will not be held responsible for any reactions that may occur if any skin conditions or allergies are withheld.

Brides By Rose asks that you ensure your bridal party members are fully committed to attending a confirmed trial booking.

CHANGES TO SERVICES

It is the client's responsibility to notify **Brides By Rose** of any changes to be made to the agreed trial services as soon as possible. Changes may include, but are not limited to, party size, venue location, dates or times and they must be communicated in writing (electronically or otherwise).

Changes to trial party numbers can only be accommodated where **Brides By Rose** has been notified of the changes to be made at least 14 days before the trial date.

Should you wish to increase the number of trial services, any additional services will be billed to you in a separate "additional services" invoice and will incur a **late change fee of £25**.

Payment for the additional trial services must be made at least 7 days prior to your trial date.

Should you wish to reduce the number of trial services at any time within 14 days of your trial date, the full trial price originally quoted will remain payable.

LIABILITY

Brides By Rose ensures that any additional artists who assist on larger trial bookings are both fully qualified and covered by Public Liability Insurance.

Rose is insured with **Salon Gold**. Details available upon request.

PHOTOGRAPHY

For the purpose of keeping an updated and current portfolio, **Brides By Rose** may take photographic documentation of trial hair looks.

Please notify **Brides By Rose** if you do not wish for your images to be used for marketing purposes or on social media platforms.

FRUSTRATED CONTRACT

Where, as a consequence of an unexpected or unforeseen event occurring after this contract has been signed, it is impossible for both parties to perform this contract, then neither party will be at fault and the contract will become void.

It is strongly advised that you take out wedding insurance to be protected in this instance.

*THANK YOU FOR BOOKING **BRIDES BY ROSE** AS YOUR TRUSTED WEDDING SUPPLIER.*