



## WEDDING DAY SERVICES

To secure your wedding date with *Brides By Rose* a booking fee of **£50** is required. This sum will be deducted from your final wedding day balance.

The booking fee is **non-refundable** should you cancel but it is transferable should your date change.

Once your trial has been carried out, a notice period of **14 days** from the trial date will be given in which Rose kindly asks that you decide if you would like to proceed with *Brides By Rose*.

Upon receiving your confirmation to proceed, *Brides By Rose* will provide you with your wedding day services quotation.

It is strongly recommended that you allow at least 9 weeks' time between the date of your trial and your wedding date.

To fully secure your wedding day booking, a **non-refundable 40% retainer** of the quoted wedding day cost will be required to be made to *Brides By Rose* within **7 days** of the notice period end.

The **remaining 60%** of the quoted wedding day cost will be due no later than **14 days** prior to your wedding date.

A reminder will be sent **one month** before your wedding date prompting you to make the balance payment.

For changes to wedding day services see "**CHANGES TO SERVICES**" below.

## PAYMENT

Payments should be made to *Brides By Rose* by way of bank transfer and from a UK bank account.

Payment of both the booking fee and retainer confirms client agreement to the full terms and conditions of the wedding services to be provided by *Brides By Rose*.

## TRAVEL

Wedding day travel will be charged at **45p per mile** to any venue that is outside of a 15-mile radius of RM2 (Romford, Essex).

## CANCELLATION OF SERVICES

In the event that you cancel your wedding day services **within 4 weeks** of your wedding date, the **full balance** (60% of the quoted wedding day cost) will become payable. The balance payment is to be made within **7 days** of notifying **Brides By Rose** of the cancellation.

Please note that any cancellation of services must be communicated in writing (electronically or otherwise) to **Brides By Rose**.

In the unlikely event that **Brides By Rose** is unable to attend/carry out your wedding day services, due to illness, personal accident or adverse weather conditions rendering attendance not possible, **Brides By Rose** will endeavour were possible to supply suitably qualified and experienced replacement artists.

Where this is not possible, **Brides By Rose** will reimburse in full:

- 100% of the total wedding day price
- the price of any “additional services” invoiced separately due to client changes to services

but only where the above-mentioned payments have been received by **Brides By Rose**.

## CLIENT RESPONSIBILITY

It is the client’s responsibility to inform **Brides By Rose** of any allergies or skin sensitivities that they, or any bridal party member, may have and/or if they may be affected by the use of certain products or tools.

**Brides By Rose** will not be held responsible for any reactions that may occur if any skin conditions or allergies are withheld.

**Brides By Rose** asks that you ensure your bridal party members are fully committed to attending a confirmed wedding day booking.

## CHANGES TO SERVICES

It is the client’s responsibility to notify **Brides By Rose** of any changes to be made to the agreed wedding day services as soon as possible. Changes may include, but are not limited to, party size, venue location, dates or times and they must be communicated in writing (electronically or otherwise).

Final bridal party numbers should be confirmed no later than **one month** prior to your wedding date.

Should bridal party numbers increase after this deadline, any additional services required will be billed to you in a separate “additional services” invoice and will incur a **late change fee of £25**.

Payment for the additional wedding day services must be made within 7 days of the invoice date.

Should bridal party numbers decrease after this deadline, the full wedding day cost originally quoted will still be payable.

## **LIABILITY**

**Brides By Rose** ensures that any additional artists who assist on larger wedding day bookings are both fully qualified and covered by Public Liability Insurance.

Rose is insured with **Salon Gold**. Details available upon request.

## **PHOTOGRAPHY**

For the purpose of keeping an updated and current portfolio, **Brides By Rose** may take photographic documentation of wedding hair looks.

Please inform **Brides By Rose** if you do not wish for your images to be used for marketing purposes or on social media platforms.

## **FRUSTRATED CONTRACT**

Where, as a consequence of an unexpected or unforeseen event occurring after this contract has been signed, it is impossible for both parties to perform this contract, then neither party will be at fault and the contract will become void.

It is strongly advised that you take out wedding insurance to be protected in this instance.

*THANK YOU FOR BOOKING **BRIDES BY ROSE** AS YOUR TRUSTED WEDDING SUPPLIER.*